



Can I include private client information in the entry?

If there is any confidential information that can not be made public, please do not include it in the submission.

How do I purchase a table at the Ex Awards Gala?

You can purchase a table at [this link](#). Choose "Attendee Registration", complete your contact information and demographic questions and then choose "Ex Awards Table of 10" on the bottom of the page with the various EMS pass types.

Please designate one person to pickup your tickets. If that person will not be the person purchasing the table, please reach out to Lynne at Ischreur@accessintel.com.

After you purchase your table, please email a high res file of your company logo to emakadok@accessintel.com by April 12th.

What is included in my Ex Awards ticket?

General admission to the gala including cocktail hour plus a sit-down dinner and the awards presentation.

Where in MGM is the event taking place?

The gala will take place on Wednesday, April 24 at 6:30 pm in the Boulevard Ballroom in MGM Grand Conference Center.

When can I pick up my ticket?

Your tickets will be available for pickup beginning at 8:00 am on Wednesday, April 24 at the EMS Registration Desk located in the Marquee Foyer of the MGM Grand Conference Center. We would appreciate if you could pick up your ticket by 3:00 pm. If that is not possible, you can then pick up your ticket beginning at 6:00 pm at the event. Please bring a photo ID for pickup. If you have purchased a Table of 10, please designate one person to pickup your tickets. If that person will not be you, please reach out to Lynne at Ischreur@accessintel.com.

Is general admission assigned seating?

Only those who purchased a table of 10 have reserved seating. If you purchased individual tickets as a group but not a table, you will need to find your group and sit together. Non-reserved tables are all self-seating, first come first serve.

If I am a finalist do I need to purchase a ticket? Is there a discount for finalists?

Yes, finalists need to purchase a ticket to attend the awards. There is no discount for finalists.

How do I receive my trophy if I am announced as an Ex Winner but cannot attend the gala?

If you cannot attend the Gala, trophies will be shipped after the event to the address provided on the submission form.

What is the event ticket refund policy?

CANCELLATION/REFUND POLICY: All cancellations must be made in writing and will be subject to a \$250 service fee (per attendee). Registrants who cancel before March 21, 2024 will receive a refund of their payment minus the service fee. Registrants who do not cancel prior to March 21, 2024 will be liable for the full registration fee. If for any reason, Access Intelligence decides to cancel or postpone this conference, Access Intelligence is not responsible for covering airfare and other travel costs incurred by clients. Registrants who fail to attend and do not cancel prior to the event are not entitled to a credit or refund of any kind. There are no exceptions.

SUBSTITUTIONS/REPRINT POLICY: Registrations can be altered and edited up until the badge is printed. Access Intelligence recognizes the information in the registration system, NOT the confirmation e-mail, as the most current and valid information. Substitutions may be made at any time for the confirmed registrants of the Experiential Marketing Summit 2024; however printed badges are non-transferable once collected at the conference. Notice of substitution must be made in writing by the original registrant to ems@eventmarketer.com or: Experiential Marketing Summit 2024, Attn: Registration, 9211 Corporate Blvd., 4th Floor, Rockville, MD, 20850.